

FACULTY OF MANAGEMENT

M.B.A. I – Semester Examination, January 2016

Subject : Management and Organisational Behaviour

Course No. : 1.1

Time : 3 hours

Max. Marks : 80

Note : Answer all the questions.

Part – A (10 X 2 = 20 Marks)

(Short Answer Type)

- 1 a) Role of Managers
- b) Personality and Ability
- c) Ethical Behaviour
- d) ERG theory
- e) Functional and Dysfunctional Conflict
- f) Goal congruence
- g) Perceptual Process
- h) Grapevine
- i) Features of Informal groups
- j) Management and ICT

Part – B (5 X12 = 60 Marks)

(Essay Answer Type)

- 2 a) Discuss the contributions of Henry Fayol and F.W. Taylor to the Field of Management.
OR
b) “Management is a series of continuous interrelated functions”. Comment.
- 3 a) What is Perception? Analyse the factors affecting perception.
OR
b) What is Organization Behaviour? Explain the nature and levels of Organizational Behaviour.
- 4 a) What are the foundations of Planning? Explain different approaches to planning.
OR
b) Define Organizational Culture. Identify the factors that are helpful in designing a good organizational culture.
- 5 a) What is Motivation? Explain Maslow’s theory of motivation.
OR
b) “Change is the order of the day, yet many people have a tendency to resist it”. Why? Explain.
- 6 a) Define Conflict. What are the measures to prevent conflicts in an organization?
OR
b) Discuss the general principles of effective communication in an organization.
