

**FACULTY OF MANAGEMENT**

**M.B.A. II – Semester (CBCS) Examination, July 2018**

**Subject: Human Resource Management**

**Paper – MB – 201**

**Time: 3 Hours**

**Max.Marks: 80**

**Note: Answer all the questions from Part-A and Part-B.**

**Each question carries 4 marks in Part-A and 12 marks in Part-B.**

**PART – A (5x4 = 20 Marks)**

**[Short Answer Type]**

- 1 List out operative functions of HRM
- 2 What is Gallagher HR estimator?
- 3 What is employee transition?
- 4 What indicates QWL?
- 5 What is HR scorecard?

**PART – B (5x12 = 60 Marks)**

**[Essay Answer Type]**

- 6 a) What are the expectations of stakeholders from HRM? Explain.  
**OR**  
b) “HR professionals are under continuous surveillance to function under competency framework” – Elucidate.
- 7 a) “Analysing and mapping work flow is a precondition for developing efficient HR in Industry” – Examine.  
**OR**  
b) Discuss the utility of Kirkpatrick model of training employees in an organization.
- 8 a) “Career planning is more an individual function than corporate function” – Discuss.  
**OR**  
b) Develop an argument for need and scope of HR accounting.
- 9 a) Explain Dunlop’s IR model.  
**OR**  
b) “Developing employee value proposition is good industrial relations. Discuss the critical success factor.
- 10 a) “Managing emotions positively leads to enhancing competencies at work” – Discuss.  
**OR**  
b) Compare and contrast global HRM and strategic HRM.

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