Code No. 9020

FACULTY OF MANAGEMENT

M.B.A. (CBCS) II – Semester (New) Examination, July / August 2017

Subject: Human Resource Management

Paper – MB – 201

Time: 3 Hours

Max.Marks: 80

Note: Answer all the questions from Part-A and Part-B. Each question carries 4 marks in Part-A and 12 marks in Part-B.

PART – A (5x4 = 20 Marks) [Short Answer Type]

- 1 Is HRM function line or staff?
- 2 What is MDP?
- 3 Draw a diagram of Greenhaus Career Development Model.
- 4 List reasons for employee absence.
- 5 What is HR six sigma process?

PART – B (5x12 = 60 Marks) [Essay Answer Type]

6 a) "HRM functions are influenced by a number of challenges in competitive environment". Discuss.

OR

- b) Examine objectives and scope of HRM.
- 7 a) Briefly explain steps in selection process.

OR

- b) "Job characteristics model is irrelevant today as jobs are becoming highly dynamic" – Elucidate.
- 8 a) "Developing psychological contract is the essence of success of HR management" Examine.
 OR
 - b) Examine Lev and Schwartz model of HR accounting.
- 9 a) Explain Bate's Brand Wheel.

OR

- b) "Timely grievance management can reduce labour turnover" Discuss.
- 10 a) Discuss framework of HR issues in merger of large banks like SBH & SBI.

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 b) "There is nothing like sustainable HRM, there is HRM for sustainable organizations" – Elucidate.
