FACULTY OF MANAGEMENT M.B.A. II – Semester Examination, December 2013

Subject: Research for Marketing Decisions

Course No. 2.4

Time: 3 Hours

Max.Marks: 80

PART – A (10x2 = 20 Marks)

1. Write short notes on the following.

d) Large and small samples

- a) Decision support system
- b) Experimental Designc) Sources of secondary data

e) Risk and uncertainty

- f) Decision free analysis
- g) Parametric and non-parametric tests
- h) Factor analysis
- i) Scaling techniques
- j) Types of Reports

PART – B (5X12 = 60 Marks) Answer all the questions.

2.(a) Discuss the need and importance of Marketing Research for a newly established business concern.

OR

- (b) How to develop a Research Design and state various types of Research Designs.
- 3.(a) What is sample size and state determinants for the sample design.

OR

- (b) Discuss the significant features and applicability of various scaling techniques.
- 4.(a) Discuss the implications of decision making under different situations.

OR

(b) A person wants to invest in one of three alternative investment plans like Stocks, Bonds and Debentures. It is assumed that the person wishes to invest all of the funds in a plan. The pay off matrix based on three potential economic conditions is given below:

| Alternative Investment | Economic Conditions | | | | | | | | | | | |
|---------------------------|------------------------|--------------------------|------------------------|--|--|--|--|--|--|--|--|--|
| | High growth (Rs) | Normal growth (Rs) | Slow growth (Rs) | | | | | | | | | |
| Stocks | 10,000 | 7,000 | 3,000 | | | | | | | | | |
| Bonds | 8,000 | 6,000 | 1,000 | | | | | | | | | |
| Debentures | 6.000 | 6.000 | 6.000 | | | | | | | | | |

Determine the best investment plan by using the criterias of Maximin, Maximax and Laplace.

5.(a) Before placement, two sales executives in the marketing department were examined on 30 counts and scored following grades. Check at 1 percent significance level whether 'X' is better than 'Y'.

| Х | 1 | 0 | 2 | 3 | 1 | 0 | 2 | 2 | 3 | 0 | 1 | 1 | 4 | 1 | 2 | 1 | 3 | 5 | 2 | 1 | 3 | 2 | 4 | 1 | 3 | 2 | 0 | 2 | 4 | 2 |
|----|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Y | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 1 | 1 | 2 | 0 | 1 | 2 | 1 | 1 | 0 | 2 | 2 | 6 | 2 | 0 | 2 | 2 | 3 | 0 | 2 | 1 | 0 | 0 | 1 |
| OR | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

(b) The following is an arrangement of 25 Men (M) and 15 Women (W) lined up to purchase tickets for a premier show. Test for randomness at the 5% level of significance.

<u>M</u> <u>WW</u> <u>MMM</u> <u>W</u> <u>MM</u> <u>W</u> <u>M</u> <u>WWW</u> <u>MMM</u> <u>W</u> MM WWW MMMMMM WWW MMMMMM

6.(a) Explain various techniques for multi variate analysis in Marketing Research.

OR

(b) Discuss the essential features of good marketing Research Report.